

# Chapter 9 Quiz

## Home Maintenance

**\*\*To receive credit for the following assignment, the quiz, along with the Integrity Statement MUST be filled out in its entirety and signed. The completed quiz may be sent through email to, ddavis@urbanleagueok.org or may be faxed to (405) 427-3647. Please allow up to 24 hours on business days for a response regarding assignment grades and at least 48 hours on weekends and holidays.\*\***

1. It is important to do routine maintenance on heaters, appliances, etc.
  - a. To make the home safer for the family
  - b. To prolong the life of equipment and appliances
  - c. To reduce cost of service calls
  - d. All of the above
  - e. None of the above
2. What is a good rule of thumb for adding home improvements?
  - a. The value of the house after the improvements are made should be twice as much as the highest house in the neighborhood
  - b. The value after the improvements should double the value of the house
  - c. The value after improvements should not exceed the highest priced house in the neighborhood
  - d. None of the above
3. What is NOT a good tip for working with contractors?
  - a. Hold back some of the money until after the entire job is complete
  - b. Have detailed, written plans for what is to be done
  - c. Pay the subcontractors when they ask you
  - d. Amend the written contract if you make changes in the project
4. What is NOT a good way to make your home secure when you first move in?
  - a. Change the locks
  - b. Trim bushes and trees so windows and doors are visible to passersby
  - c. Give a key to the neighbor
  - d. Light up the yard

5. When having problems with a contractor the LAST action to take is
  - a. Contact the Better Business Bureau to see if others have had problems
  - b. Contact the local trade association to see if they offer arbitration
  - c. Call a lawyer
  - d. Call the OK Attorney General Consumer Protection Division

### **Integrity statement**

*My signature below constitutes my pledge that all of the writing is my own work, with the exception of those portions which are properly documented.*

_____ Name (printed)	_____ Date
_____ Signature	_____ Date

The logo for the Urban League of Greater Oklahoma City, Inc. is a large, faint watermark in the background. It consists of a pink circle containing two horizontal pink bars, with the text "Urban League of Greater Oklahoma City, Inc." written in a light gray font across the center.